

Utilities Resources

Addressing more than just medical problems can lead to a happier, healthier life. You shared with us that you have needs that are typically not addressed in the medical setting. We want to help. Listed below are resources that may help you with those needs. If you don't see a resource that is right for you or would like to talk about additional needs that you may have please contact Western Colorado 2-1-1 (by dialing 211), a free and confidential resource and referral center.

Catholic Charities of the Western Slope - Emergency Financial Assistance for Utilities

Phone: 970-384-2060

Web: [http:// www.ccdenver.org/western-slope-services/](http://www.ccdenver.org/western-slope-services/)

Address: 1004 Grand Avenue, Glenwood Springs, CO 81601

Languages: Spanish and English

Available Hours: Monday – Friday (9am to 5pm).

Eligibility: Must meet certain income requirements

Intake Process: Call to schedule an appointment to assess needs.

Need ID, recent utility bill and proof of income.

Service: Provide emergency financial assistance for utilities in Eagle, Garfield, and Pitkin

Pitkin County - Low Income Energy Assistance Program (LEAP)

Phone: 970-920-5244

Web: <http://www.pitkincounty.com/213/Financial-Assistance>

Address: 120405 Castle Creek Road, Suite 103, Aspen, CO

Languages: Spanish and English

Available Hours: Administration Hours: Monday-Friday (9am to 4pm)

Eligibility: Depends on income guidelines by household size

Intake Process: Mail in only program

Services: For low-income households to help pay their winter heating utility cost (November 1 through April 30), Can provide up to \$700 to help eligible families

Eagle County Department of Human Services – Low Income Energy Assistance Program (LEAP)

Phone: Process and services - 888-775-5327, 866-432-8435

Web: <http://www.eaglecounty.us/humanservices/>

Address: 20 Eagle County Drive, El Jebel, CO 81623

Languages: Spanish and English

Available Hours: Administration Hours: El Jebel Office: Monday – Friday (9am to 4pm)

Eligibility: US Citizen or legal resident and financial need to meet eligibility guidelines

Intake Process: Apply online or go to the administrative offices to apply in-person



Services: Low Income Energy Assistance Program (LEAP) to pay for winter heating costs, can provide up to \$700 to help eligible families

Garfield County Department of Human Services – Low-Income Energy Assistance Program (LEAP)

Phone: 970-625-5282

Web: <https://www.garfield-county.com/human-services/economic-security-assistance.aspx>

Address: 195 W 14th Street Rifle, CO 81650

Languages: Spanish and English

Available Hours: Monday – Friday (8:30am to 4:30pm)

Eligibility: Need to meet program eligibility and income levels.

Intake Process: Go online or visit the administrative offices in person.

Services: Low Income Energy Assistance Program (Available November 1 through April 30) and other financial assistance available.

Salvation Army — Financial Assistance

Phone: 970-945-6976

Address: 201 14th St., Suite 125, Glenwood Springs, CO 81601

Languages: English

Available Hours: Monday, Tuesday, Thursday (10am - 2pm)

Eligibility: Assistance determine on a case-by-case basis

Intake Process: In-person, first come, first served basis

Service: Emergency assistance with utilities and housing

River Center of New Castle, Inc. — Financial Assistance

Phone: 970-984-4333

Web: <http://www.rivercenternewcastle.org>

Address: 126 North 4th Street New Castle, CO 81647

Languages: Spanish and English

Available Hours: Monday – Thursday (9am to 12 pm)

Eligibility: Assistance determine on a case-by-case basis

Service only provided to New Castle and Silt residents

Intake Process: Interview and application with valid ID and bills

Service: Emergency assistance with rent and utilities